

Newsletters

Healthy Partners Newsletter

"Healthy Partners" is a communication tool designed to notify practitioners and staff of pertinent clinical information and operational changes such as:

- ◆ Utilization Review
- ◆ Quality Improvement activities
- ◆ Disease Management
- ◆ Formulary updates
- ◆ Clinical Practice Guideline updates
- ◆ Case Management Availability
- ◆ Administrative policies and procedures
- ◆ Credentialing and Provider Highlights

The "Healthy Partners" newsletter is usually sent quarterly. We welcome your comments on "Healthy Partners" as well as your suggestions for topics to be featured.

MercyCare Healthy Living Newsletter

MercyCare Healthy Living Newsletter, is a newsletter that is designed and distributed specifically for MCIC's member population and provider network. This publication contains at information such as:

- Member Rights and Responsibilities
- Privacy and Confidentiality
- Provider Directory
- Participating Pharmacies
- Formulary Information
- Health Issues
- Community Education
- Customer Service Questions and Answers

The MercyCare Healthy Living Newsletter is mailed quarterly. If you have not received a copy of this newsletter, or if you have suggestions for any topics to be published, please contact your provider relations representative at 800-752-3431.