

## **Identification and Verification of MVP Members**

MCIC MVP members can be identified by a state issued Medical Assistance Forward Card with the HMO identification code.



MVP members may be verified by one of the following methods:

- ◆ Copy of the FORWARD card
- ◆ EDS Voice Response System at 1-800-947-3544
- ◆ EDS Dial-Up
- ◆ EDS Eligibility Hot Line at 608-221-9254
- ◆ MCIC Customer Services at 1-800-895-2421

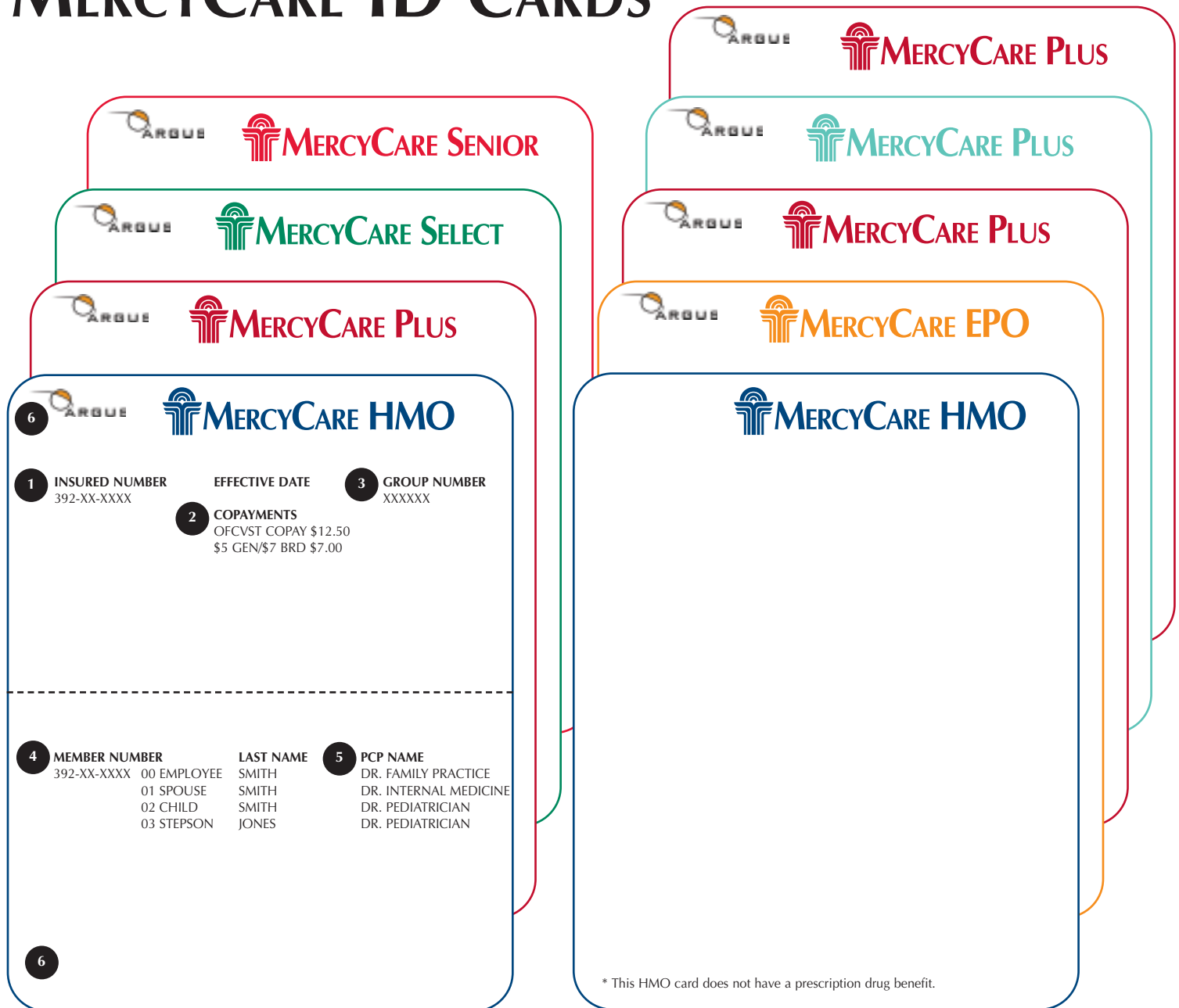
## **MCIC Benefit Packages**

### **Overview**

For complete benefit explanation, contact MCIC Customer Service at 1-800-895-2421.

MCIC has a Benefit Interpretation Committee that clarifies the level or type of coverages not specified in this document. Should you question the coverage of a planned procedure or service, please contact MCIC Customer Service for clarification at 1-800-895-2421.

# MERCYCARE ID CARDS



## MERCYCARE CARDS INCLUDE:

- 1 INSURED NUMBER**  
Employee's identification number
- 2 COPAYMENTS**  
Copayments required to be paid at time of service
- 3 GROUP NUMBER**  
This is how MercyCare identifies your employer and benefit package
- 4 MEMBER NUMBER**  
Each family member will have a personal identification number
- 5 PCP NAME**  
Your primary care physician (family practice physician, internal medicine, pediatrician)
- 6 ARGUS**  
MercyCare Prescription Drug information.

**CUSTOMER SERVICE LINE 800•895•2421**