

CONSUMER ASSESSMENT OF HEALTH PLANS (CAHPS® 3.0H)

Today's competitive health care environment has generated an unprecedented demand for standardized information regarding consumer experiences with health plans. The CAHPS® 3.0H survey reflects state-of-the-art research about key components of health care

Graphed for your review is MercyCare Health Plans, HMO CAHPS® 2005 results:

